

**SMART SAT CUSTOMER INFORMATION SHEET (Individual Customers)**  
(Email to: [smartsatsimreg@smart.com.ph](mailto:smartsatsimreg@smart.com.ph))

SMART Sat Subscribers will be required to provide the Personal Information indicated with (\*) asterisks below to register their Smart Sat Mobile Number/s. For Frequently Asked Questions (FAQs), please visit <https://pldtenterprise.com/faqs/sim-card-registration#faqs>. Please read our Privacy Notice at <https://pldtenterprise.com/privacy-notice-smart-sat-individual-sub> and updated Service Terms and Conditions at <https://pldtenterprise.com/terms-smart-sat-individual-sub>.

The following should be emailed as attachments in a single email to [smartsatsimreg@smart.com.ph](mailto:smartsatsimreg@smart.com.ph):

- (1) Scanned Copy of this Completely Accomplished Individual Smart Sat Information Sheet.
- (2) Scanned Copy of Valid Government-Issued ID (View list of acceptable IDs in the [FAQs](#) page; For faster registration, please upload a valid Government ID with your birthdate, sex, and residence address.
- (3) Selfie Photo - Kindly provide a clear copy of your selfie photo (no glare, avoid too much light to overexpose your shot); similar to the dimensions of 2x2 photo/passport photo.

For FOREIGN NATIONAL end-user, the following information and documents shall be required:


- (A) Scanned Copy of Completely Accomplished Individual Smart Sat Information Sheet.
- (B) Scanned Copy of Passport Data page (with photo & signature) - Your Name, Sex, Birthdate, and Nationality, as noted in your passport, will be used to validate the information you submit in the SIM Registration form.
- (C) Selfie Photo - Kindly provide a clear copy of your selfie photo (no glare, avoid too much light to overexpose your shot); similar to the dimensions of 2x2 photo/passport photo.



**SMART SAT INDIVIDUAL CUSTOMER INFORMATION SHEET**

Fill in all the required information. Do not leave an item blank.  
Kindly encode / type the information on the spaces provided.

**SUBSCRIBER INFORMATION \*Required**

	SMART SAT MOBILE NUMBER	ICCID	SMART SAT MOBILE NUMBER	ICCID
<p align="center"><b>Smart Sat Mobile Number/s for SIM REGISTRATION</b></p> <p align="center">(Please indicate all Smart Sat Mobile Number/s you own in the spaces provided. Please follow this format: Smart Sat Mobile Number: +882 16 XXX XXXXX ICCID: 8988 2052 XXXX XXXX XXXX</p> <p>Note: The ICCID could be found on the following:</p> <ol style="list-style-type: none"> <li>SIM Card</li> <li>SIM Bed</li> <li>Barcode sticker on the device box</li> </ol> 	1		7	
	2		8	
	3		9	
	4		10	
	5		11	
	6		12	
<p><b>SUBSCRIBER NAME:</b> (First Name/ Middle Name/ Last Name)* (Name as it appears on your Valid Government-Issued ID)</p>				
<p><b>BIRTHDATE:</b> (MM/DD/YYYY)*</p>		<p><b>SEX:*</b> <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE</p>		<p><b>NATIONALITY</b></p>
<p><b>Present or Official Residence Address:*</b> Building, Street Barangay City Province Zip Code</p>				
<p><b>Type of Government ID Submitted:*</b></p>			<p><b>ID Number of Government ID Submitted:*</b></p>	

**SUBSCRIBER INFORMATION FORM**  
(FOR SMART'S USE ONLY; NOT REQUIRED FOR SIM REGISTRATION)

*We understand that Smart Sat devices and SIMs are used for special purposes and may not be turned ON at all times. Your Local Mobile Number and Email Address will be used by SMART to communicate with you directly during SIM Registration validation (if deemed necessary), and to send you notifications and advisories regarding Smart Sat service. Your Local Mobile Number and active Email Address are NOT required in the actual SIM Register.*

<b>Local Mobile Number:*</b> +63 _____	<b>Active Email Address:*</b> _____
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**SUBSCRIBER'S ATTESTATION AND CONFORME:**

All information that I have stated in this SMART Satellite SIM Registration Form & Subscriber Information Form, including all supporting documents that I have submitted, are valid, true and correct as of the date indicated below. I undertake to update any and all information provided herein, should any changes occur. I certify that I personally accomplished the foregoing forms. I understand that I may be requested by SMART via my active email address or local (non-SMART Satellite) mobile number call during its verification process to submit requirements to facilitate the registration of my SIM/s. I hereby authorize SMART to register my SMART Satellite SIM/s using the personal information provided herein to comply with the SIM Registration Act.

I have voluntarily provided my additional personal Contact information in the Subscriber Information Update Form for SMART to contact me about my SMART SAT service without the need to turn ON or access my SMART SAT device. My signature below signifies that I have read and understood the Privacy Notice and the updated SMART Satellite Terms and Conditions as presented to me via this <https://pldtenterprise.com/faqs> and/or through the advisory emails from SMART.

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Subscriber's Signature over Printed Name / Date Signed